

Aboriginal Skills Employment and Training Strategy – Shuswap Nation Tribal Council – May 13, 2020

The Shuswap Nation Tribal Council (SNTC) Aboriginal Skills Employment and Training Strategy (ASETS) are announcing measures being taken to reopen Outreach Offices in Ashcroft, Lytton, Kamloops ATEC, and Merritt offices.

To date, SNTC ASETS clients have had the opportunity to connect with Employment Counsellors, Program Managers and Outreach Workers via telephone, zoom, and by email. Program Managers have opened the doors to clients in Kamloops ATEC and Ashcroft for appointments only allowing clients to use the computer, print off documents, check emails and sign forms. The Employment Counsellors have also conducted Itinerant Employment Counselling, with clients remaining a safe distance of 2 metres and ensuring actions remain outdoors.

With the Province of BC announcing a phased in approach to restart the economy, SNTC ASETS clients will have the opportunity to participate in socially distanced and virtual support.

Clients will have the opportunity to meet online or in the office. During the phased in approach identified by the Province, <u>no</u> drop-ins will be allowed. **Clients will need to make an appointment**.

With the additional workplace practices requiring staff and clients to feel safe, daily screening of staff and clients will require those with cold or flu symptoms to stay home; staff and clients may be asked to use non-medical masks where physical distancing is an issue; safety barriers such as plexiglass and directional signage will be implemented to limit social interaction and virus contamination in physical spaces. As well, high touch areas will require more cleaning, hand sanitizer, and use of disposable gloves.

Only 1 client will be allowed in the office at a time for an appointment or use of the computer. Time restrictions may be imposed in consideration of needs. Clients will be expected to use hand sanitizer or wash their hands prior to touching any surfaces. Clients may be required to use a mask if requested. Staff will be required to disinfect the station immediately after the client leaves.

Clients will be asked specific questions

- 1. Is anyone sick in the household?
- 2. Do you have a fever or cough, runny nose, or sore throat?
- 3. Have you been in contact with anyone who has been sick or tested positive for Covid-19 within the past two weeks?
- 4. Have you been in contact with anyone outside of the province?

* A yes response to any questions will require clients to re-book their appointment.

SNTC ASETS is committed to find solutions and consider the concerns and needs of our staff and clients. We will continue to stay informed and follow public health advice to restart and strengthen our communities.

Cherlyn Billy Program Director, ASETS