

## Vaccination Card information

### Ask a friend or family member for help

If you don't have access to a smartphone, computer, and printer, ask a friend or family member to help you print your card from the website.

### Order a copy by phone

You can order a paper copy by phone.

**Note:** You can't request a paper copy for someone else.

Call: [1-833-838-2323](tel:1-833-838-2323) | Translators are available

Seven days a week, 7 am to 7 pm (PDT)

Telephone for the Deaf: Dial [711](tel:711)

[Video Relay Services \(VRS\) provides sign language interpretation](#) free for registered deaf, hard of hearing or speech-impaired people.

### Print a copy at a Service BC office

You can print a copy of your card at all Service BC offices.

Office hours vary by location. Check before you go:

- [Find a Service BC office close to me](#)
- Vancouver, Burnaby and Surrey don't offer printed copies

**Note:** If you need a printed copy for a child, you must bring them with you to the office.

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